

DISCLOSURES

IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 OF 2002

PARTICULARS OF FINANCIAL SERVICES PROVIDER

Net1 Mobile Solutions (Pty) Ltd ("Net1") is an authorised financial services provider in terms of the Financial Advisory and Intermediary Services Act 37 of 2002 ("FAIS Act").

Registered Name: Net1 Mobile Solutions (Pty) Ltd
Trading Name: Zazoo
Legal Status: Private Company
Trading Name: Net1 Mobile Solutions
Registration Number: 2006/009851/07
FSP Number: 46067
Physical Address: 54 Peter Place Road, Peter Place
Office Park, Building C
Bryanston, 2060
Postal Address: PO Box 2424, Parklands, 2121
E-mail Address: info@net1mobile.com
Telephone Number: +2711 463 7233
Fax Number: +2711 463 5158
Website: www.zazooltd.com
Primary Contact: Jaco Pretorius
Key Individual: Janie Marx
Compliance Officer: Warren Segall
FSB Approval: Compliance Officer No. 6769

Net1 carries professional indemnity insurance cover as required by the FAIS Act.

Net1 is authorised to render the following intermediary services:

1. Long-term deposits (exceeding 12 months)
2. Short-term deposits (12 months or less)

Net1 receives variable commission and/or other fees in respect of the intermediary services that it renders.

PARTICULARS OF PRODUCT SUPPLIER

Net1 has a contractual relationship with Grindrod Bank Limited, a public company registered as a bank in terms of the Banks Act 94 of 1990, for the supply of certain financial products.

Registered Name: Grindrod Bank Limited
Trading Name: Grindrod Bank
Physical Address: 5 Arundel Close, Kingsmead Office Park,
Durban, 4000
Postal Address: PO Box 3211, Durban, 4001
Telephone Number: +2731 333 6600
Fax Number: +2731 571 0505
Website: www.grindrodbank.co.za
Compliance Department: +2731 333 6637
Complaints Department: +2731 333 6637

Net1 has no direct or indirect financial interest in the product supplier.

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COMPLAINTS RESOLUTION PROCESS

Should you have any FAIS related complaint, lodge your complaint in writing via email, post or fax to Net1 (see details above).

Should you be dissatisfied with Net1's response to your complaint, you can contact the FAIS Ombudsman or the Ombudsman for Banking Services within six months from receiving the response to your complaint from Net1:

FAIS Ombudsman:

Postal Address: PO Box 74571, Lynnwood Ridge, Pretoria, 0040
Telephone Number: +2712 470 9080
E-mail Address: info@faisombud.co.za
Website: www.faisombud.co.za

Ombudsman for Banking Services:

Postal Address: PO Box 5728, Johannesburg, 2000
Telephone Number: +2711 712 1800
E-mail Address: info@obssa.co.za
Website: www.obssa.co.za
